



Quality Policy Statement

It is the policy of the Company to provide customer satisfaction and to ensure that the company Management System is suitable for achieving this.

The Company recognises that to meet Customer requirements and achieve consistent product and service quality, it is necessary to assign adequate resources and trained personnel.

The policy will be made available to all interested parties, members of the public and stakeholders alike and its implementation will be led by Directors and Senior Managers using the following principles:-

- Establish and review quality objectives and targets and to continually improve the effectiveness of the Management System.
- A full understanding by all employees of the long term importance of achieving customer satisfaction by proving a consistently high quality of service.
- Adherence to this policy is mandatory for every employee of the Company.
- A company Management System is in operation which is designed to comply with the requirements of BS EN ISO 9001:2008 (Quality Management System) standard.

The policy and its associated procedures shall be formally reviewed at the annual Management Review meeting or as a result of changes to legislation, stakeholder or client requirements.

Authorised by

Patrick Waldron

Managing Director